



WILLOUGHBY LEISURE CENTRE

CONDITIONS OF ENTRY

1. The Willoughby Leisure Centre (WLC) is a non-smoking venue.
2. Any Patrons under the influence of alcohol/drugs will not be permitted into the WLC.
3. Patrons are not permitted to bring glass items such as bottles and glasses into the WLC.
4. Anyone attempting to gain entry without paying or without authorisation will be prosecuted and expulsion.
5. A high standard of behaviour is expected from Patrons at all times.
6. WLC Management reserves the right to refuse entry, terminate and or prohibit further entry to any person found to be in breach of the WLC rules and regulations abusive, disruptive or offensive behaviour and language are not permitted.
7. Patrons must comply with all reasonable requests and directives made by WLC staff. Failure to comply may result in expulsion from the WLC.
8. No pets or animals permitted in the WLC, with the exception of service animals.
9. Management reserves the right to inspect your bags.
10. Bags and large items cannot be taken into the, spa, sauna, cycle studio, group fitness classes and Health Club.
11. The WLC accepts no responsibility for lost or stolen personal property or belongings. Lockers are provided for use.
12. Children aged 8yrs and older are not permitted in change rooms of the opposite sex. Family change rooms are available.
13. Cameras and mobile phone cameras are not permitted in change rooms or the Play Club
14. Risk and Responsibility: There is always a risk of injury when using the Centre's (WLC) equipment and facilities. The Centre WLC does not accept any responsibility for any such injury and Patrons must accept that risk. Patrons must disclose to the WLC any circumstances which may affect safety or increase risk or injury. To minimise that risk Patrons must comply with all safety directions issued by the WLC staff and management. Please monitor your physical condition at all times and exercise to a level that is appropriate given your knowledge of your health and any medical advice you have obtained. If any unusual symptoms occur immediately stop what you are doing and notify a staff member.
15. A Pre-Exercise Screening Questionnaire must be completed by Patrons wanting to access the Health Club and attend a Group Fitness class, so we can assess your general health, wellbeing and your readiness for physical exercise. If you do not provide this information, you will not be able to use these facilities and services. If we believe you have a health issue, we may require you to obtain a medical certificate prior to allowing entry.
16. Student discount rates are only for full time students. Photo ID and student identification card is required for proof of concession. The student rate is valid for the duration of your studies. If you hold a student membership and student status changes you must notify us immediately and we reserve the right to update your Membership Fees.
17. Concession discount rates are only applicable for people aged 60 years or over that hold a senior card or pension card. To qualify for the concession rate a senior card or pension card must be provided for proof of concession at the time of purchase or membership sign up.

POOL RULES

18. Please observe pool rules at all times, we advise/request patrons to shower before entering the water.
19. Parents or guardians must actively supervise their children at all times. Children under the age of 10 years must be closely supervised by an adult – (16 years and over). Children under the age of 5 years must have adult within arm's reach.
20. Only recognised swimwear, made from lycra and/or nylon is to be worn in the water.
21. Only recognised waterproof nappies are to be worn in the water for infants articles of clothing such as cut-off jeans, t-shirts, bike-pants, leotards, casual wear and sporting wear are strictly prohibited in the pool, spa & sauna.
22. Only WLC staff are permitted to conduct learn to swim and private swimming lessons within the WLC as part of the Swim School Programs.
23. Swim School parents and children should remain on deck until a Swim Instructor is on duty at which time the child may enter the pool for their lesson.
24. Bombing & diving is not permitted unless under the supervision of a Coach or Instructor and only in the deep end of the pool.
25. Patrons are strictly prohibited from taking glass objects into the pool area. Parents are not permitted to take photos of children in the pool or on pool deck area.
26. No food or drinks (except water and sports drinks) are to be taken onto the pool deck

HEALTH CLUB RULES

27. Correct attire must be worn when exercising i.e. suitable comfortable exercise clothing and appropriate footwear. Clothing such as jeans, boots, flip-flops/sandals or work wear is not permitted. Any member not wearing suitable attire may be asked to leave the gym.
28. Members must use a towel for hygiene reasons in all the facilities. Members are requested to wipe down equipment in the Health Club and Group Fitness classes after use. Towels must be used in the sauna.
29. All Members must be aged 16 years or older to utilise the facilities of the Health Club unsupervised. Children aged 14 -15 can use the Health Club equipment under adult supervision.